

ULTRA-SEAL

THE ULTIMATE TYRE LIFE EXTENDER

General Terms and Conditions of Sales Ultra-Seal.

General

1.1. These General Terms and Conditions of Sales ("terms") shall apply to all agreements concluded by DSV Road Holding NV's trade brand Ultra-Seal (herewith named "ULTRA-SEAL") under which ULTRA-SEAL undertakes to deliver goods and/or services. ULTRA-SEAL and the Buyer agree that once a contract is concluded subject to the applicability of the following Terms, these shall fully apply to subsequent transactions as well. Any Terms, however, named or described, stipulated by the buyer shall not apply and are expressly rejected by ULTRA-SEAL.

1.2. Trade terms, used in these terms, quotations, order confirmations or otherwise must be interpreted in accordance with the International Rules for the Interpretation of Trade Terms produced by the International Chamber of Commerce (Incoterms 2010) in force at the time when the agreement is concluded.

Agreement

2.1. Offers, quotations, price lists and any other communication from ULTRA-SEAL shall not be binding for ULTRA-SEAL. Commitments and agreements made orally by or with staff members of ULTRA-SEAL shall only be binding for ULTRA-SEAL after and in so far as they have confirmed such explicitly in writing.

2.2. Only ULTRA-SEAL's confirmation shall be binding if there is a discrepancy between the buyer's order and ULTRA-SEAL's confirmation.

2.3. Any additions and amendments to the agreement and any agreements ancillary to the agreement shall be valid only if they have been agreed or made in writing.

2.4. If ULTRA-SEAL reasonably believes that the buyer's financial position so warrants, ULTRA-SEAL shall be entitled to request payment in advance or the provision of security and, in anticipation thereof, to suspend the performance of the agreement in whole or in part.

2.5. If ULTRA-SEAL cannot reasonably be expected to meet its delivery commitment as a result of force majeure, ULTRA-SEAL shall have the right to suspend delivery. Force majeure shall in any case include any shortcoming that is caused by circumstances beyond ULTRA-SEAL's control, such as, but not be limited to, the following: a. operational failure or business interruption, irrespective of the nature and cause; b. delayed or late delivery by (any of) ULTRA-SEAL's suppliers or by a third party or third parties; c. transport difficulties or transport impediments of any kind which hamper or impede transport to ULTRA-SEAL's location or from ULTRA-SEAL's location to the buyer; d. import and export restrictions of any kind.

2.6. Offers or quotations, undersigned to become an agreement by any staff member of the buyer, are legally binding as any staff member of the buyer is seen as a representative of the buyer.

2.7. The goods shall be sold and delivered subject to the standard tolerances in terms of dimensions, quantity and weight, unless explicitly agreed otherwise.

2.8. ULTRA-SEAL shall not be liable for any errors in illustrations and in statements regarding prices, sizes, weight or quality, in price lists and/or any other publication.

2.9. After an agreement has been confirmed by ULTRA-SEAL, the buyer pays a down payment of 25% of the total amount of the agreement within 7 days after the agreement has been confirmed.

2.10. An agreement that has been concluded may be cancelled by the buyer only subjected to ULTRA-SEAL's prior consent in writing. If ULTRA-SEAL agrees to the cancellation, the buyer shall be required to pay compensation to ULTRA-SEAL of a minimum of 25% of the amount that the buyer would have had to pay to ULTRA-SEAL if the agreement had been carried out, without prejudice to ULTRA-SEAL's right to compensation in full for any expenses and losses incurred.

Delivery dates and times

3.1. The agreed delivery dates and times shall always be approximate and subject to unforeseen circumstances.

3.2. If delivery cannot be made at the agreed date and time or, as the case may be, within the agreed period, ULTRA-SEAL shall be entitled to make partial deliveries and to extend the delivery period by a reasonable period.

3.3. Failure to meet the delivery period shall not entitle the buyer to dissolve the agreement and/or to demand compensation unless the buyer can prove intent or wilful recklessness on the part of ULTRA-SEAL and subject to the provisions of article 8.2.

Complaints and liability

4.1. Immediately on delivery the buyer shall be required to inspect the goods delivered for any variances from the agreed requirements. Any complaints must be lodged with ULTRA-SEAL in writing within ten working days of the delivery date. On expiry of the aforesaid period, the buyer shall be deemed irrevocably and unconditionally to have accepted the goods delivered. The buyer must keep any defective goods at ULTRA-SEAL's disposal and shall allow ULTRA-SEAL the possibility to examine the goods. Lodging a complaint shall not suspend the buyer's payment obligation in respect of the goods in dispute. The buyer must report in writing any invisible defects within ten working days of discovery thereof, but no later than one year of the delivery. Any legal action must be brought within one year of the date on which a complaint was lodged punctually, on pain of nullity.

4.2. Quality requirements or quality standards with respect to goods to be delivered by ULTRA-SEAL must have been agreed explicitly. Minor variances and differences in dimensions (+/-2%), weight, (+/- 6%) quality, color, size or finish - usual in the sector or technically unavoidable - shall not be regarded as a shortcoming and do not constitute grounds for dissolution or compensation.

4.3. a. Subject to the provisions hereinafter under b., neither ULTRA-SEAL nor ULTRA-SEAL's employee(s), nor third parties engaged by ULTRA-SEAL shall ever be liable, for any reason, for any loss sustained by the buyer or any third party in respect of any delivery commitment, the delivery of goods, the delivered goods themselves or the use thereof or any work or recommendations, including but not limited to damage as a result of improper compliance with an obligation to repair or to redeliver. Nor are transport costs, travel and accommodation expenses, (dis)assembly and/or (re-)installation costs, profit reduction and interruption of operations liable for compensation, even if ULTRA-SEAL has been advised of the possibility of such types of loss or damages, unless the buyer proves intent or wilful recklessness on the part of ULTRA-SEAL, in which event ULTRA-SEAL shall never be liable to compensate more than the direct loss suffered by the

buyer. b. ULTRA-SEAL's liability in the event of an error or shortcoming in the performance of the agreement, shall be limited at all times to redelivery or to the invoice amount for the order, such at the discretion of ULTRA-SEAL.

4.4. In no event shall there be a shortcoming on the part of ULTRA-SEAL: a. if and for as long as the buyer is in default vis-à-vis ULTRA-SEAL; b. if the goods have been exposed to abnormal conditions or have been handled incompetently or without due care; c. if the goods have been stored for longer than usual and if a loss of quality is likely to have been sustained as a consequence thereof.

4.5. The goods delivered by ULTRA-SEAL shall comply with the agreed quality standards. However, and subject to article 4.2, ULTRA-SEAL does not guarantee and shall never be deemed to have guaranteed or to warrant that the goods purchased are suitable for the purpose for which the buyer wishes to treat or process them or wishes to use them or cause third parties to use them. Samples shall be provided for indication purposes only.

4.6. If this agreement covers goods that ULTRA-SEAL procures or has procured from third parties, ULTRA-SEAL's responsibility and/or liability shall be limited to the responsibility and/or liability to ULTRA-SEAL of ULTRA-SEAL's supplier or of a third party or third parties engaged by ULTRA-SEAL.

4.7. The buyer shall indemnify ULTRA-SEAL against any third-party claims for compensation for loss or otherwise which relate directly or indirectly to any delivery commitment, the delivery of goods, the delivered goods themselves or the use thereof or any work or recommendations. The buyer furthermore indemnifies ULTRA-SEAL against any claims by third parties for compensation for loss or otherwise which relate directly or indirectly to the editing and/or (electronic) transmission of the information furnished by ULTRA-SEAL. The indemnification as set out in this article shall not be applicable in the event of intent or wilful recklessness on the part of ULTRA-SEAL.

Transport

5.1. If the goods are ready for purchase by the buyer, regardless of the agreed mode of transport, and if ULTRA-SEAL has informed the buyer accordingly, the buyer shall be required to purchase the goods forthwith. If the buyer fails to meet this requirement, ULTRA-SEAL shall be entitled either to warehouse the goods at the buyer's expense and risk, or to keep them warehoused, and to invoice the buyer without the possibility of a refusal of payment thereafter on account of pending collection, or to dissolve the agreement subject to the provisions of article 8.

5.2. The buyer shall be required, at the agreed place of delivery, to unload the goods as quickly as possible, at the buyer's expense and risk. If this requirement is not met, the provisions set out in clause 5.1 shall apply by analogy.

5.3. The means of transport shall be at ULTRA-SEAL's option; the choice of transport shall not affect the provisions set out in clause.

5.4. All deliveries are ex works (Incoterms 2010), unless explicitly agreed otherwise.

Price and payment

6.1. Irrespective of whether they have been stated orally, in writing, in a specific quotation or otherwise, the prices quoted by ULTRA-SEAL shall be based on any information furnished at the time of the request and are exclusive of VAT and other Government charges



ULTRA-SEAL

THE ULTIMATE TYRE LIFE EXTENDER

payable on sale and delivery, and shall be based on delivery ex works (Incoterms 2010). If one or more cost components are subject to an increase after the date of the agreement - even if such happens consequent to foreseeable circumstances - ULTRA-SEAL shall be entitled to increase the agreed price accordingly.

6.2. Every payment minus the paid down payment is to be made within thirty days of delivery, on delivery of the product, net and in cash, without the buyer being entitled to any discount or set-off that has not been explicitly agreed. Different payment arrangements must be agreed upon in writing. The buyer's right to set off any claims it may have on ULTRA-SEAL or to suspend his obligations is explicitly excluded.

6.3. The term of payment mentioned in clause 6.2 is a strict term. The buyer shall be deemed to default on payment, without any reminder or notice of default being required, on expiry of this period. If ULTRA-SEAL believes that the buyer is in a dire financial state or if a moratorium or bankruptcy has been applied for, or is pronounced, the buyer shall be in default and all claims on buyer shall become immediately payable.

6.4. As from the moment of default, as provided in clause 6.3, the buyer shall be required to pay the statutory commercial interest. If ULTRA-SEAL has to take (extra)judicial measures in connection with late payment, the buyer shall bear all the costs arising there from, which shall be at least 15% of the outstanding claim, subject to a minimum of EUR150, without prejudice to the right to compensation in full.

6.5. Irrespective of different requirements or payments, ULTRA-SEAL shall be entitled to apply any payments, in a sequence at ULTRA-SEAL's discretion, to the reduction of any sums that the buyer is required to pay to ULTRA-SEAL on account of deliveries, interest and/or costs.

6.6. If and for as long as the buyer fails to meet any of its obligations to ULTRA-SEAL under the agreement, or to meet such in full, properly or on time, ULTRA-SEAL shall be entitled to suspend the delivery of goods.

Ownership and Retention of Title

7.1. Any goods delivered shall remain ULTRA-SEAL's exclusive property until such time as the buyer meets all obligations arising from or associated with agreements under which ULTRA-SEAL has undertaken to make delivery, including claims relating to penalties, interest and costs, plus any costs on account of loss of value and costs for repossessing the delivered goods. Until such time the buyer shall be required to keep the goods which ULTRA-SEAL has delivered separated from other goods and clearly identified as ULTRA-SEAL's property and to insure the goods properly and keep them properly insured and shall not proceed to treat or process the goods.

7.2. If the buyer fails to meet any of its obligations vis-à-vis ULTRA-SEAL under clause 7.1 or if ULTRA-SEAL has reason to fear that the buyer will not meet the aforesaid obligations, ULTRA-SEAL shall be entitled, without any notice of default being required, to repossess the delivered goods forthwith, regardless of where they are located. The buyer shall bear the repossession costs.

7.3. Until the above-mentioned claims are met, the buyer shall not be entitled to dispose of the goods in question or to create a lien or pledge, either possessory or non-possessory, on the goods in question.

7.4. At such time as the buyer has complied with all its obligations towards ULTRA-SEAL as stated in clause 7.1, ULTRA-SEAL shall transfer title to the delivered goods to the buyer, subject to ULTRA-SEAL's pledge

on account of any other claims which ULTRA-SEAL may have on the buyer. The buyer shall, on ULTRA-SEAL's first demand, assist with any necessary acts in that respect.

Dissolution

8.1. ULTRA-SEAL shall be entitled to undo the agreement, by registered letter, with immediate effect and without judicial intervention being required and without being obliged to pay any compensation for any loss whatsoever if: a. at first request the buyer refuses to make an advance payment or to provide adequate security in the circumstances referred to in article 2.4; b. the buyer files for a moratorium or for its bankruptcy or if a third party files for the bankruptcy of the buyer or if the buyer is dissolved; c. the buyer dies; d. the buyer does not, not in full, not properly or not in time, comply with any of its obligations under the agreement towards ULTRA-SEAL and despite a request thereto, fails to remedy such shortcoming within 7 days after such a request is made.

8.2. In addition, both the buyer and ULTRA-SEAL may undo the agreement by way of registered letter in the event that the force majeure as referred to in article 2.5 on the part of ULTRA-SEAL has lasted for more than six (6) months, but solely for that part of the obligations that have not yet been performed. In that event the parties shall not be entitled to compensation as a result of the loss they have suffered or will suffer due to the dissolution.

Guarantee

9.1 If ULTRA-SEAL provides a guarantee for goods and/or services the guarantee shall expire 12 months after the date of delivery of the product or installation of the spare part, unless specified otherwise in the Ultra-Seal Warranty Commitment.

9.2. Any guarantee, concerning goods and/or services is subjected to the limitations in the Ultra-Seal Warranty Commitment. The provisions of the Ultra-Seal Warranty Commitment prevail over the provisions of these terms.

9.3. Normal wear, damage to all parts due to the effects of external force or nature, operating faults, damage as a result not to observe the operating instructions, installation- and maintenance instructions or from the use of non-approved spare parts are excluded from any guarantee.

Disputes

10.1. Settlement of any dispute arising out of this Agreement shall be attempted by voluntary mediation in accordance with "Rules of Voluntary Mediation Procedure of the Danish Institute of Arbitration". The mediator shall be appointed by the Danish Institute of Arbitration following consultation of the parties in accordance with the said rules.

10.2.

Should the voluntary mediation proceedings be concluded without settlement of the dispute, the dispute shall be finally settled by arbitration in accordance with "Rules of Arbitration Procedure of the Danish Institute of Arbitration". The arbitration tribunal shall be appointed by Danish Institute of Arbitration in accordance with the said rules. Where the dispute is to be settled by three arbitrators, the claimant is entitled to propose its arbitrator in its letter of complaint. In its reply, the

respondent is entitled to propose its arbitrator. The third arbitrator being the chairman of the arbitration tribunal shall be proposed by the Danish Institute of Arbitration, unless the parties jointly propose a chairman prior to the time for the respondent's reply. The venue of arbitration shall be Copenhagen, Denmark. Furthermore, the dispute shall be settled under Danish law and the language of the arbitration proceedings shall be English..

10.3. In so far as these terms are also available in a language other than English, the English version shall prevail at all times in the event of any discrepancy.

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